

## **CamPay - Privacy Policy**

Your privacy is an important factor that CamPay - TAKWID GROUP (referred to as "We, Us") cares about in the development of its products and services. We are committed to being transparent and open and we want you to know how we use and protect the information you give us when you use this website (referred to as the "Site").

### **Personal information**

To us, "personal information" means any information that identifies you, for example, your name or email address.

### **Collecting your information**

We collect information when you register, log in and use our websites and products. CamPay collects your information using two approaches. Firstly, when you register voluntarily on the Site, or provided by you in any communication (e.g e-mails) to CamPay and secondly when obtained by CamPay independently when using the Site or the Services. This contains information that can be legally obtained using current technologies. The information that CamPay collects differs from consumers of services and traders. For example, for consumers, CamPay collects information such as phone number, email address, first and last name, mobile operator, type of mobile phone, operating system, payment behaviour, product or service you purchased, etc. For traders, CamPay collects information such as:

- Your personal or corporate information (e.g names of merchant representatives, merchant identification data) primarily to identify you;
- Your contact details (phone number, e-mail address, preferred language, country of residence, etc.), mainly to provide you with information and offers;
- Transaction information (e.g bank details, etc.) mainly to properly process your transactions;

### **Use of your information**

CamPay uses the information we collect to operate, improve and personalize the site.

We also use this information to communicate with you, for example, to notify you of updates regarding your account and security, to organize and implement marketing or promotional operations / offers, contests, games and similar events.

When you give us personal information, we use it in accordance with the permissions you have provided to us. In general, we use your information to enable us to offer you new products and services and / or to improve existing ones.

### **Sharing your information**

We share your information with others:

- When you have given us permission to do so.
- When permitted or required by law;
- Trying to protect, prevent, investigate actual or potential fraud, security matters, technical matters, unauthorized transactions or other violations;
- By trying to comply with terms of service or other agreements;
- Protection against violations of rights, property or safety of CamPay.

### **Security**

We are committed to protecting your personal information once we have obtained it. We implement physical, commercial and technical security measures. Despite our best efforts, if we become aware of a breach in our security, we will notify you so that you can take appropriate protective measures.

Also, we do not want to keep your personal information if we no longer need it. Therefore, we will not keep them for the time necessary to carry out the actions for which we have collected them. When we no longer need them, we destroy them unless the law requires us to keep them longer.

### **Cookies**

Cookies are small text files stored on your device that are useful for the operation of websites and software and for collecting information about your activity. For example, we use cookies to store your preferences and settings, to help you log in faster

In the event that you do not wish to receive cookies, you can configure your browser not to accept cookies or to notify you if a cookie is sent to you. You are free to decline cookies if your web browser allows it, but you may not be able to use all of the features and functionality of the Site or the Services.

### **Contact CamPay - TAKWID GROUP**

If you would like to correct your information, or have any questions regarding our Privacy Policies, please contact:

CamPay  
TAKWID GROUP  
Bamenda - Cameroon  
P. O Box 561

You agree to inform CamPay as soon as possible if the information provided by you to CamPay has become obsolete or has changed.

CamPay reserves the right to make changes to this Privacy Policy. Any changes to this Privacy Policy will be posted on the site.

Email: [info@campay.net](mailto:info@campay.net)